

FOR IMMEDIATE RELEASE

Plaza Premium Lounge crowned Skytrax's Best Independent Airport Lounge Worldwide for the second consecutive year

The only Hong Kong-grown airport hospitality brand winning this global award



Mr. Song Hoi-see, Founder and CEO of Plaza Premium Group (3rd from the left) received the "World's Best Independent Airport Lounge" for Plaza Premium Lounge from Mr. Edward Plaisted, CEO of Skytrax (2nd from the right), at its 2017 World Airline Awards.

20 June 2017, Hong Kong – Plaza Premium Lounge, the world largest independent airport lounge network, is proud to receive the "World's Best Independent Airport Lounge" accolade from Skytrax at 2017 World Airline Awards at the Paris Air Show today.

Plaza Premium Lounge reaps a harvest of hard work in 2017 as their Hong Kong, Brisbane, London Heathrow Terminal 2 (T2) and Vancouver lounges are ranked the world's 10 best independent airport lounges by millions of travellers. This is the second time in a row that Plaza Premium Lounge has racked up a string of recognitions bestowed by Skytrax, with Plaza Premium Lounge in London Heathrow T2 and Hong Kong having clinched two of the world's top three positions together, reflecting their exceptional lounge facilities and

service standards.

“This prestigious award is a wonderful recognition for Plaza Premium Lounge’s achievement over the past 19 years, and being voted the World’s Best Independent Airport Lounge for two consecutive years by millions of travellers is a true testament to the popularity of our lounge,” said Founder and CEO of Plaza Premium Group Mr. Song Hoi-see at the award presentation ceremony. “This year we see a record-breaking four Plaza Premium Lounges being ranked the global top 10, which reaffirms the dedication of our colleagues world-wide.”

Commenting on the award, Edward Plaisted, CEO of Skytrax said, “In the growing independent lounge market, Plaza Premium continues to stand out from the crowd with several Plaza Premium Lounges securing a place in the global top 10 rankings. This main award is for its Heathrow Airport T2, which in the eyes of passengers, continues to provide unrivalled levels of comfort through the flagship Plaza Premium interior design and catering concept.”

Plaza Premium Group has been providing Premium Airport Services for 19 years in over 150 locations across the world, serving over 12 million passengers annually. Apart from airport transit hotel, airport meet and greet service, as well as airport dining businesses, the Group also owns Plaza Premium Lounge, which runs the world’s largest independent airport lounge network.

The World Airline Awards are known as the most prestigious accolades for the aviation industry, voted by passengers in the largest annual global airline customer satisfaction survey. The survey and awards process is totally independent and free of any airline influence or interference in final results, which were determined from 19.87 million eligible survey entries among 105 nationalities between August 2016 and May 2017.

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About Plaza Premium Group

Headquartered in Hong Kong, Plaza Premium Group is the pioneer and industry leader in providing Premium Airport Services in over 150 locations of 36 international airports across the world, with a collective goal of 'enhancing your airport experience'. The Group comprises four core airport services, Airport Lounge, Airport Transit Hotel, Airport Meet & Greet Service, and Airport Dining.

The Group currently employs over 4,000 staff and serves over 12 million passengers around the world annually. The Group is dedicated to providing quality services and possesses proprietary knowledge in airport hospitality industry. By continuously surpassing travellers' expectation, the Group's network is rapidly growing across major international airports around the world.

About Plaza Premium Lounge

Plaza Premium Lounge, the world's largest independent airport lounge network, gives travellers a haven away from the hustle and bustle of the airport, a home away from home, by providing a space with top-notch services and facilities for travellers departing, transiting and arriving at major international airports including Abu Dhabi, Brisbane, Hong Kong, Kuala Lumpur, London Heathrow, New Delhi, Rio de Janeiro, Riyadh, Shanghai, Singapore, Sydney, Taipei, Toronto and Vancouver.

Comfortable seating, enticing food and beverage selection, showers with amenities, private resting suites, VIP rooms, recharging stations, Wi-Fi, computer workstations are but a few of the services offered to enhance the airport experience.

As the first airport lounge network to achieve ISO 9001:2008 certification, we are committed to consistently providing quality services and continual improvement for valued customers. By putting into action, the best ideas and practices from across the network and around the world, we focus on innovative and quality products and services.

On top of the sublime and opulent independent airport lounges that are in operation, we also manage lounges for leading airlines and alliances including Cathay Pacific Airways, China Eastern Airlines, Lufthansa, Singapore Airlines, Thai Airways, SkyTeam, Star Alliance and American Express.

About World Airline Awards

The World Airline Awards began in 1999, when Skytrax launched its first global, annual airline customer satisfaction survey. In 2000, the survey attracted a worldwide

completion of 2.2 million entries that has grown since, the latest survey achieving 19.87 million eligible entries.

The mandate for the Skytrax survey from the outset was to deliver a survey and airline awards process that is 100% independent, impartial and global. Skytrax operate the Awards on a not-for-profit basis, and guarantee that there is no outside influence.

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