

**Plaza Premium Lounge Named Skytrax World's Best Independent Airport Lounge
for four consecutive years**

The world leader is committed to drive airport experience to the next level



Song Hoi-see, Plaza Premium Group's Founder and CEO (centre, with the Award); Amin Amin, General Manager, UK, Plaza Premium Group (third from left); Analia Marinoff, General Manager, Italy, Plaza Premium Group (second from left); together with the London's and Rome's service teams including bartender, chef and customer service officers at the Skytrax award ceremony of "2019 World's Best Independent Airport Lounge" at the Paris Air Show

Plaza Premium Lounge at London Heathrow Airport T2 has again been voted "World's Best Independent Airport Lounge" at the 2019 World Airline Awards, the industry's most prestigious recognition. Plaza Premium Lounges in Hong Kong and Brisbane are also ranked among the World's Top 10.

"It is such a pleasure for Plaza Premium Lounge to once again be named as "World's Best Independent Airport Lounge", not to mention our deepest gratitude for millions of global travellers and our dedicated team around the world that strives to make travel better every day. As the world leader in airport hospitality, we are committed to continuously enhancing our experience to alleviate the pain points of travellers." shared Song Hoi-see, Founder and

CEO of Plaza Premium Group. “In the past year, we have put in much efforts in upgrading our service quality and adding new features – from zone planning, ambient design, furniture selection, food and beverage offerings to facilities that cater to different travel types. Our goal remains unchanged, that is to create a journey to make travel better for all travellers.”

In the latest Plaza Premium Lounge’s addition in Helsinki, a tailored kids corner has been introduced to entertain younger guests with sustainably made and educational toys. To curate a better culinary journey, the world’s largest lounge network also looks into the trend of wellness travel by adding vegetarian dietary options and Hydration Stations with fruit-infused water to ensure travellers stay healthy throughout their journey. A refined, personalised lounge concept, Plaza Premium First, was also launched last year featuring a la carte dining Primo; a well-crafted AeroBar serving the largest collection of Scotch Whisky at the airport and special tea mocktails and cocktails; and express massage services.

Keeping on its expansion momentum, Plaza Premium Group added Plaza Premium Lounge in Ahmedabad in India, Rome in Italy, Cebu in the Philippines, Langkawi in Malaysia and Helsinki in Finland in the past year to its global network of more than 160 locations in over 44 international airports across 22 countries and regions serving 15 million travellers every year.

World’s Best Independent Lounge Top 10



‘World’s Best Independent Airport Lounge’
Plaza Premium Lounge London T2 Departures
Entrance area



Plaza Premium Lounge London T2 Arrivals
Bar area



Plaza Premium Lounge Hong Kong



Plaza Premium First Hong Kong



Plaza Premium Lounge Brisbane
Dining area



Plaza Premium Lounge Brisbane
Seating area

Referred as the “Oscars of the aviation industry”, the prestigious Skytrax’s World Airline Awards are determined through the largest annual global airline customer satisfaction survey participated by millions of global air passengers. The survey and the award selection are independent and free of any airline influence or interference. www.worldairlineawards.com

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High-res images: <https://plaza-network.box.com/s/iuxcdrc04tzs731h2pk7uin9asmgyy5j>

About Plaza Premium Lounge

Plaza Premium Lounge is the world's largest award-winning independent airport lounge network. It offers all travellers, regardless of airlines or class of travel, a lounge experience in a class of its own. The brand's footprint spans over 35 major international airports and includes Greater China (Hong Kong, Macao, mainland, Taiwan), Southeast Asia (Cambodia, Indonesia, Malaysia, Philippines, Singapore), Australia, Americas (Brazil, Canada), Europe (Finland, Italy, U.K.), India and the Middle East (Oman, Saudi Arabia, United Arab Emirates).

The brand has been awarded the “World’s Best Independent Airport Lounge” for four consecutive years from 2016 to 2019 at the Skytrax World Airline Awards, the global benchmark of aviation excellence, as well as the “Best Independent Airport Lounge 2018” by *Business Traveller Asia Pacific* magazine and “Best Airport Lounge Operator 2018” by *TTG Asia* magazine.

To learn more: www.plazapremiumlounge.com
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About Plaza Premium Group

With a mission to *Make Travel Better*, Plaza Premium Group is the pioneer and industry leader in innovating global airport hospitality services and facilities in over 160 locations of 44 international airports across the world. Established in 1998 and headquartered in Hong Kong, the group comprises five core business segments – airport lounges Plaza Premium First and Plaza Premium Lounge; airport hotel and leisure service Aerotel and Refreshhh by Aerotel; airport meet & greet service Allways and a range of Airport Dining concepts. In addition to its own brands, Plaza Premium Group provides airport hospitality solutions to leading airlines, alliances and corporates around the world, including but not limited to Cathay Pacific Airways, Singapore Airlines, Lufthansa, China Eastern Airlines, China Southern Airlines, Star Alliance, SkyTeam, American Express and many more.

The group has won more than 60 accolades in the last five years, including “World’s Best Independent Airport Lounge” for four consecutive years from 2016 to 2019 at the Skytrax World Airline Awards, the global benchmark of aviation excellence. In addition, the group’s Founder and CEO Mr. Song Hoi-see was named Ernst & Young Entrepreneur of The Year and Master Entrepreneur of The Year 2018 Malaysia.

Plaza Premium Group is the world’s market leader of airport hospitality solutions with industry expertise and global reach, currently employing over 5,000 staff and serving more than 15 million global passengers annually. By continuously innovating and striving to surpass travellers’ expectations of airport experiences, the group is growing exponentially across major international airports globally.

To learn more: www.plazapremiumgroup.com
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Media Contacts:

Maggie Leung, Senior Manager, PR & Corporate Communications
T: +852 3960 1595
maggie.leung@plaza-network.com

Stephanie Li, Assistant Manager, PR & Corporate Communications
T: +852 3960 1456
stephanie.li@plaza-network.com