

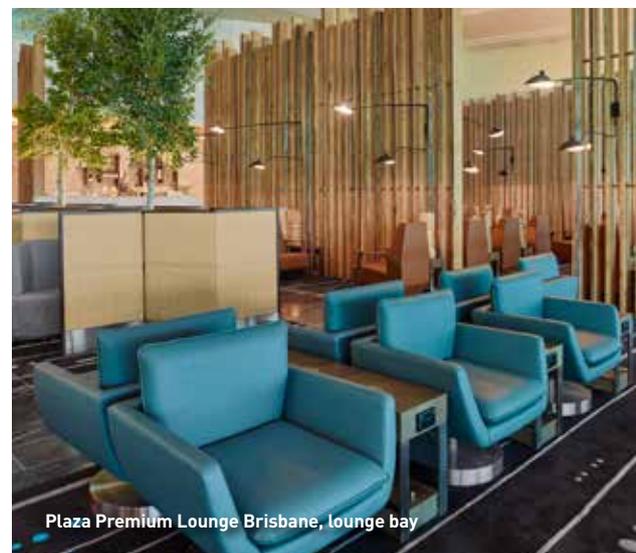
A WINNING FORMULA

It's award season at Plaza Premium Group! For the fourth consecutive year, Plaza Premium Lounge has been named "World's Best Independent Airport Lounge" by Skytrax, also known as the Oscars of the aviation industry. In addition, the Group and its global teams have also been recognised for award-winning service, supporting sustainability and education and uplifting traveller's airport experience globally.

Airport lounges have come a long way, and increasingly, independent lounges are being recognised for offering all travellers a best-in-class airport experience. Plaza Premium Group is leading the change with its global collection of lounges. The Group won significant accolades for its lounges at the recent Skytrax 2019 World Airline Awards. At the industry's most prestigious awards night, Plaza Premium Lounge at London Heathrow Airport T2 was named the "World's Best Independent Airport Lounge," in recognition of the range of caring services and amenities it provides for travellers passing through the airport. This is the fourth consecutive year that the lounge received this top recognition. Plaza Premium Lounge in Hong Kong and Brisbane also ranked among the World's Top 10 independent airport lounges, showcasing Plaza Premium Group's dominance in the industry.



"World's Best Independent Airport Lounge"
Plaza Premium Lounge London Heathrow T2 Departures



Plaza Premium Lounge Brisbane, lounge bay



Plaza Premium Lounge Brisbane, dining room



Plaza Premium Lounge Hong Kong, dining room



Plaza Premium First Hong Kong, Primo



World’s Best Independent Airport Lounge
for Four Years in a Row



Allen Lim, CFO of Plaza Premium Group, Stuart Vella, General Manager of Plaza Premium Lounge Australia with Martin Ryan, Executive General Manager Consumers at Brisbane Airport Corporation

“It is such a pleasure for Plaza Premium Lounge to once again be named “World’s Best Independent Airport Lounge,” said the Group’s Founder and CEO, Song Hoi-see. “We offer our deepest gratitude to the millions of global travellers and our dedicated teams around the world who strive to make travel better every day.”

“As the world leader in airport hospitality, we are committed to continuously enhancing our experience to alleviate the pain points of travellers. In the past year, we have put in considerable effort upgrading our service and quality, adding many new features from zone planning and ambient design to furniture selection and food and beverage offerings, as well as facilities that cater to different travel types. Our goal remains unchanged, that is to create a journey to make travel better for all travellers.”

Plaza Premium Lounge at Heathrow Airport T2 offers a wealth of services for both arriving and departing travellers. The lounge features private resting suites and luxurious shower rooms for passengers to freshen up, along with a spa offering wellness treatments to rejuvenate travellers. A fully-tended bar and a generous spread of freshly prepared food is also available. Complimentary Wi-Fi allows travellers to stay connected while on the road, and quiet nooks offer a comfortable and convenient place for meetings on the fly.

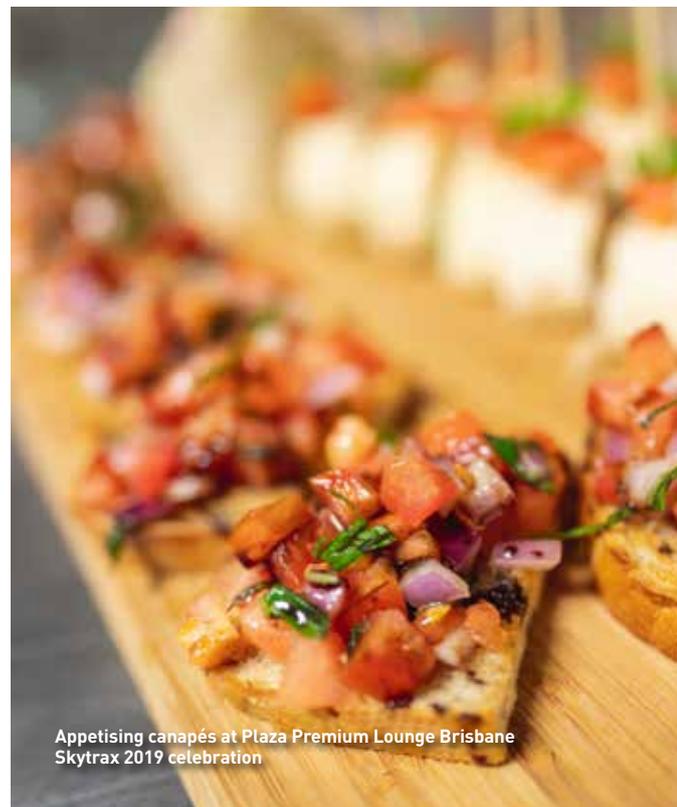
In its home base of Hong Kong, Plaza Premium Lounge on departures level offer visitors a taste of local cuisine, along with all the expected amenities like comfortable seating, showers and free Wi-Fi. Here, travellers can enjoy the signature Hong Kong-style fish ball noodle soup with home-made XO sauce all day; for breakfast they can sample Hong Kong-style flour rolls with peanut or sweet sauce.

Passengers departing from or transiting through Hong Kong can also enjoy the exclusive, members’ club-like Plaza Premium First lounge. The elevated lounge experience offers an array of bespoke services, along with AeroBar, the airport’s largest selection of scotch whisky and Primo a la carte dining concept that features both international and local dishes.

In Brisbane, Plaza Premium Lounge features a full complement of services designed to cater to both business and leisure travellers. Specifically designed for departing passengers, the lounge offers comfortable seating, a wide selection of food and beverages, Wi-Fi and workstations. The lounge also features its own wellness spa that gives travellers a chance to unwind before catching a flight with a menu of massages delivered with signature aromatherapy products by Jasmin Organics.

Congratulations to Plaza Premium Lounge team for taking the top 10 again at Skytrax World’s Best Independent Airport Lounge! The professional and dedicated lounge team offers exceptional services for all travellers in Brisbane, while their culinary team also creates outstanding food which is a must-try at Brisbane Airport.

Jennifer Andrews, Head of Retail and Commercial, Brisbane Airport



Appetising canapés at Plaza Premium Lounge Brisbane Skytrax 2019 celebration



Plaza Premium Lounge Hong Kong team celebrating Skytrax win



Song Hoi-see, Founder & CEO of Plaza Premium Group celebrating Skytrax 2019 win with Hong Kong HQ team

Plaza Premium Lounge opened its first airport lounge at Hong Kong International Airport over two decades ago. From then on it has been going from strength to strength, creating a successful business model and defining what is meant by accessible, top-notch lounge service. Congratulations to the astounding achievements of Plaza Premium Lounge.

Fred Lam, Chief Executive Officer, Airport Authority Hong Kong

We at Helsinki Airport are very delighted for Plaza Premium Lounge winning the Skytrax World's Best Independent Airport Award – our warmest congratulations! At Helsinki Airport's Plaza Premium Lounge, the dedication towards enjoyable airport moments and memorable customer experience is very visible as well. The friendly and relaxing atmosphere and excellent cuisine is highly valued among passengers.

Nora Immonen, Vice President Commercial Services, Helsinki Airport

We're delighted with this news that Plaza Premium Lounge at Heathrow has won this award for the fourth year running. These award-winning lounges deliver world-class service to our passengers, helping Heathrow to continue to be one of the best airports in the world. Billions of pounds have been invested to transform the passenger experience at our airport and it's brilliant to see that this is paying off and delivering for our passengers.

Ross Baker, Chief Commercial Officer, Heathrow Airport

Heartiest congratulations to Plaza Premium Lounge for winning the Skytrax World's Best Independent Airport Lounge for the fourth consecutive year! We at Malaysia Airports are delighted with this news, especially as Plaza Premium Lounge had its beginnings in KL International Airport. We are proud to share the same mission in creating comfort, convenience, value and joyful experiences for all our airport guests. Wishing the Plaza Premium Lounge team many more successes ahead!

Raja Azmi Bin Raja Nazuddin, Group Chief Executive Officer, Malaysia Airports



(Centre) Song Hoi-see, CEO & Founder of Plaza Premium Group with (second to left) Analia Marinoff, General Manager of Italy, (third to left) Amin Amin, General Manager of UK and Plaza Premium Lounge winning teams



Alumni of Ernst & Young Entrepreneur of The Year 2018



Letter of compliment to Song Hoi-see from the Prime Minister of Malaysia



Song Hoi-see at Ernst & Young World Entrepreneur of the Year Gala Event in Monte Carlo



Song Hoi-see with Hirotake Yano, CEO of Daiso and Philip Rao, Programme Director of EY Entrepreneur of the Year Malaysia



Song Hoi-see at Ernst & Young (EY) Entrepreneur of the Year Award Ceremony in Malaysia last year

SONG AND FAMILY HONOURED AT ERNST & YOUNG WORLD ENTREPRENEUR OF THE YEAR 2019 GALA EVENT IN MONTE CARLO FURTHER TO WINNING MALAYSIA'S ENTREPRENEUR OF THE YEAR 2018

Song has been named Malaysia's Ernst & Young (EY) Entrepreneur of The Year (EOY) and Master Entrepreneur of The Year 2018 at Malaysia Awards Gala in December last year. Together with 60 other country winners, Song attended the prestigious Ernst & Young World Entrepreneur of The Year 2019 gala event in Monte Carlo. Song shared his insights into turning the pioneering Plaza Premium Group into today's world leader in the airport hospitality industry, adding, "It's a great honour for me to stand among the world's most esteemed entrepreneurs with the support of my family. This has been a wonderful journey to join the ranks of the Ernst & Young Entrepreneur of the Year 2018 alumni and to meet so many leaders in different industries. It's a wonderful event and my gratitude goes to the Ernst & Young Malaysia team."

At the same time, Song was presented with a letter of compliment from the Prime Minister of Malaysia, Tun Dr. Mahathir bin Mohamad. Song said, "I would not succeed without my family, my global teams and also my guests."



Song Hoi-see on stage with EY Award

PLAZA PREMIUM GROUP AND ITS GLOBAL TEAMS HAVE BEEN RECOGNISED WITH A SLEW OF AWARDS THAT CELEBRATE THE GROUP'S COMMITMENT TO EXCELLENCE, COMMUNITY AND BETTERING THE AIRPORT EXPERIENCE FOR TRAVELLERS EVERYWHERE.



Song Hoi-see giving speech at The New York Times Asia-Pacific Writing Competition 2018 Awards Ceremony

The Group's Founder and CEO, Song Hoi-see, was honoured by The New York Times at the **Asia-Pacific Writing Competition 2018 Awards Ceremony** in Hong Kong. The accolade recognises the group's contributions to education and its commitment to encouraging learning and development among young people around the world.



Aerotel Guangzhou, library lounge

Aerotel Guangzhou received the **Flyertea's Preferred Transit Hotel Award 2018** in Shanghai for providing an unsurpassed experience for passengers in the area. This award is especially notable because it is the result of public voting. It is an acknowledgement from the travellers of its continued commitment to convenience, value and guest experience.



Aerotel Muscat, entrance

Aerotel Muscat was awarded the **Excellence in Transit Hotel** award by Oman Airports. The hotel caters to transit travellers with 90 plush guestrooms, a gym, pool and spa, and a host of useful extras like pillow options and flexible bookings.



Sustainability is an important part of the Plaza Premium Group ethos, and the group has put in place a number of programmes to encourage environmental-friendly behaviour. In recognition of its efforts, the Group was presented with the **Green Champion Award** at the Green Monday 7th Anniversary Gala Dinner for its efforts towards encouraging sustainable behaviour among its staff and guests.



In Hong Kong, a number of dedicated colleagues at Plaza Premium Lounge were awarded for their outstanding dedication and achievements. **Individual Excellence Awards** were conferred on Gill Singh Gursewak (Supervisor), Kapil Sahay (GSO), Karen Yim (Assistant Manager), and Vidal Karren Ann Villacorta (Captain). Proving that achievements are a team effort at the company level, **Corporate Excellence Awards** were also given to Cathy Lau (Lounge Manager), Shirley Lau (Housekeeping Supervisor), Joanna Sampaga (Assistant Manager) and Uzman Khan (Supervisor).



Jasmin Zhou and Gurpreet (Rippy) Singh are colleagues at Plaza Premium Lounge Melbourne, and both were nominated in the **Melbourne Airport Excellence Awards** in June, showcasing the truly exceptional people that are part of the team.