

NEWS RELEASE

**Menzies Aviation And Plaza Premium Group Join Forces  
To Create Global Executive Services & Lounge Partnership**

**Edinburgh, 27 May 2021** – Menzies Aviation, the global aviation logistics specialist, today announces its global partnership with Plaza Premium Group (PPG), the pioneer and industry leader in innovating global airport hospitality services. Menzies and PPG will be joining forces to expand their airport lounge networks as well as the provision of airport meet and greet services.

The parties will jointly target new growth opportunities using the combination of Menzies' capabilities and global operational presence, spanning over 200 airports, and PPG's deep expertise in executive services and lounge management as the world's largest independent airport lounge operator.

The partnership covers the 13 executive lounges within Menzies' portfolio, which will be re-branded as part of the PPG lounge network and will be more actively marketed through PPG's sales channels. These lounges are located in key airports across the Menzies network including Europe, South Africa and New Zealand.

With the global partnership agreement between the parties now signed, work will begin immediately to implement these new initiatives across Menzies' existing lounges and for Menzies and PPG to cooperate on new projects across the world.

**Jamie Ross, Executive Vice President - Commercial at Menzies Aviation said:** "We are very excited about the long-term prospects of this partnership with Plaza Premium Group. PPG is truly a world leader in executive services and airport lounge management and is therefore the ideal partner. This partnership will further enhance Menzies' executive services business while enabling the Company to continue to focus strongly on our three core sectors of ground, cargo and fuelling services. We look forward to working in close partnership with PPG and pursuing our shared growth ambitions as the aviation sector bounces back from the coronavirus pandemic."

**Bora Isbulan, Chief Commercial Officer, Plaza Premium Group said:** "We are thrilled to join forces with Menzies Aviation to deliver a seamless, comforting, worry-free airport experience to help global travellers make the most out of their airport journey. This strategic partnership brings together the best of two industry leaders in aviation logistics and airport hospitality in order to enhance both of our service offerings and customer experience journey so as to meet the new demands and expectations of travellers. The 13 Menzies lounges will become a strategic addition to the growing Plaza Premium Lounge and affiliate lounge network in the coming years."

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**About Menzies Aviation**

Menzies Aviation is a leading global provider of ground services, into-plane fuelling and air cargo services. Menzies Aviation operates at 200 airports in 35 countries, supported by a global team of 23,000 highly-trained people.

In 2020 Menzies Aviation handled 0.5 million aircraft turns, 1.2 million tonnes of cargo and fuelled 1.9 million turnarounds. Customers include Air Canada, Air China, Air France-KLM, American Airlines, Cathay Pacific, easyJet, Frontier Airlines, IAG, Qantas Group, Qatar Airways, Southwest, United Airlines, WestJet and Wizz Air. Best in class safety and security is the number one priority each day and every day.

John Menzies plc, one of Scotland's oldest and largest companies, was established in 1833 as a book seller on Edinburgh's Princes Street and is still headquartered in the city. Today the company is an international aviation services business with operations worldwide.

**About Plaza Premium Group**

With a mission to Make Travel Better, Plaza Premium Group is the pioneer and industry leader in innovating global airport hospitality services and facilities in over 196 locations of 66 international airports across the world. Established in 1998 and headquartered in Hong Kong, the group comprises four core business segments – airport lounges Plaza Premium First and Plaza Premium Lounge; airport terminal hotels Aerotel and Refreshhh by Aerotel; airport meet & greet services ALWAYS and a range of Airport Dining concepts. The Group has also developed Smart Traveller, a mobile-app based global airport membership programme that is designed for air travellers, offering uniquely-curated perks, benefits and rewards experience through points earning and redemption. In addition to its own brands, Plaza Premium Group provides airport hospitality solutions to leading airlines, alliances and corporates around the world, including but not limited to Cathay Pacific Airways, Singapore Airlines, Lufthansa, China Southern Airlines, Star Alliance, SkyTeam, American Express and many more.

The Group has won more than 60 accolades in the last five years, including “World’s Best Independent Airport Lounge” for four consecutive years from 2016 to 2019 at the Skytrax World Airline Awards, the global benchmark of aviation excellence, and “Best Airport Lounge Operator” for 2018 & 2019 by TTG Asia magazine. In 2020, the Group has successfully been awarded ISO 9001:2015 for Hong Kong Headquarters, proving the quality management in providing airport lounge services. In addition, the group’s Founder and CEO Mr. Song Hoi-see was named Ernst & Young Entrepreneur of The Year and Master Entrepreneur of The Year 2018 Malaysia.

Plaza Premium Group currently employs over 5,000 staff and serves more than 20 million global passengers annually. By continuously innovating and striving to surpass travellers’ expectations of airport experiences, the group is growing exponentially across major international airports globally.

To learn more: [www.plazapremiumgroup.com](http://www.plazapremiumgroup.com)

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